

Warranty Information

Our brass line of CLS products are built to maintain optimal performance for a lifetime of outdoor use - we guarantee it. For all other non-brass products check our detailed warranty section below.

- All shipping charges covered (both ways) for any returns.*
- Warranty claims are processed 7 days-a-week for faster turnaround.
- The industry's best warranty!

**Covered Shipping Charges apply to continental U.S. only.*

Warranty Processing Instructions

STEP 1 Call 888-803-5588 (M - F 8am to 8pm)

Speak with one of our live customer service representatives to troubleshoot your product and/or obtain an RMA#(Return Merchandise Authorization) to initiate warranty exchange or refund.

STEP 2 Return your non-working items

If after troubleshooting your item(s), it is deemed by a CLS customer service representative to be “defective/non-working”, you will need to:

(a) Return items to our facility:

ATTN: RMA Department(WA)
CLS Outdoor Environments
2323 104th St Ct S.
Lakewood, WA. 98499

ATTN: RMA Department(FL)
CLS Outdoor Environments
2250 SW 58th Way,
West Park, FL 33023

(b) Make sure your assigned RMA# is clearly displayed on the outside of all returned packages & written on a separate blank piece of paper placed inside of each package. This is necessary to match each package to the correct warranty request.

STEP 3 We quickly process your claim

Once your item(s) is received, we will inspect & test within 1 business day. If item is defective we will process a repair, replacement, or refund within 1 business day. CLS will pay to ship any replacement items back to you, the customer. If items are deemed to be in good working condition then customer will be responsible for return shipping costs. Your cooperation with our team during the initial troubleshooting phase can help eliminate potential cost associated with the return of non-defective items.



Landscape Lighting | Accent Lights (Brass or Copper) **Residential** | **Commercial**

Fixture Body	Lifetime	Lifetime
Glare Guard	Lifetime	Lifetime
Knuckle	Lifetime	Lifetime
O-Ring & Seals	Lifetime	Lifetime
Surface Mounts	Lifetime	Lifetime
Socket Assembly	Lifetime	Lifetime
Protective Lens	Lifetime	Lifetime
Integrated LED Light Source (if applicable)	10 Year	10 Year

Landscape Lighting | Accent Lights (Aluminum) **Residential** | **Commercial**

Fixture Body	5 Year	5 Year
Glare Guard	5 Year	5 Year
Knuckle	5 Year	5 Year
O-Ring & Seals	5 Year	5 Year
Surface Mounts	5 Year	5 Year
Socket Assembly	5 Year	5 Year
Protective Lens	5 Year	5 Year
Integrated LED Light Source (if applicable)	5 Year	5 Year

Landscape Lighting | Path & Area (Brass or Copper) **Residential** | **Commercial**

Harp (hat holder)	Lifetime	Lifetime
Hat	Lifetime	Lifetime
Stem	Lifetime	Lifetime
Glass Globe (Protective Bulb/Lamp Cover)	Lifetime	Lifetime
Socket Assembly	Lifetime	Lifetime
Integrated LED Light Source (if applicable)	Lifetime	Lifetime



Landscape Lighting | Path & Area (Aluminum) **Residential** | **Commercial**

Harp (hat holder)	5 Year	5 Year
Hat	5 Year	5 Year
Stem	5 Year	5 Year
Glass Globe (Protective Bulb/Lamp Cover)	5 Year	5 Year
Socket Assembly	5 Year	5 Year
Integrated LED Light Source (if applicable)	5 Year	5 Year

Landscape Lighting | In-Ground Lights **Residential** | **Commercial**

Fixture Body	Lifetime	Lifetime
Lens	Lifetime	Lifetime
Brackets & Hardware	Lifetime	Lifetime
O-Ring & Seals	Lifetime	Lifetime
Socket Assembly	Lifetime	Lifetime

Landscape Lighting | Hardscape/Deck Lights/Step Lights **Residential** | **Commercial**

Fixture Body	Lifetime	Lifetime
Lens	Lifetime	Lifetime
Brackets & Hardware	5 Year	5 Year
O-Ring & Seals	Lifetime	Lifetime
Socket Assembly	Lifetime	Lifetime
Integrated LED Light Source(if application)	5 Year	5 Year

Landscape Lighting | Underwater Lighting Fixtures **Residential** | **Commercial**

Fixture Body	Lifetime	Lifetime
Lens	Lifetime	Lifetime
O-ring & Seals	Lifetime	Lifetime
Socket Assembly	Lifetime	Lifetime
Mounting Brackets	Lifetime	Lifetime



Low Voltage Transformers & Accessories **Residential** | **Commercial**

Stainless Steel Housing	Lifetime	Lifetime
Toroidal Core	Lifetime	Lifetime
Other Integrated Electrical Components	5 Year	5 Year
Non-Integrated Photo Cells, Digital Timers, & Mechanical Timers	1 Year	1 Year

LED Light Bulbs **Residential** | **Commercial**

Outdoor-Use LED Bulb	7 Year	7 Year
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